



## Case Management with MINES

**Immediate Response:** As an elite psychology firm, MINES is able to respond quickly to everything from questions to crisis situations.

**One-on-One Education and Triage:** MINES' clinical case managers can assist a client calling in with understanding his/her condition and options.

**Family Support:** With a release, MINES is able to go the extra mile to help the family of the client understand the diagnosis, treatment, and support needed.

**Inpatient Review:** All Inpatient cases are reviewed on a day-to-day basis so that the client has an advocate to ensure their best care.

**Outreach:** The medical ramifications for untreated mental illnesses can be dangerous and expensive. MINES outreaches clients such as alcoholics or drug addicts who, when treated for their addiction issues, will be more likely to ward off serious medical conditions.

**Care Coordination:** MINES' clinical case managers make certain that each client receives the appropriate number of doctors and specialists, and coordinates them so that everyone is thinking and acting together for the client's best interest.