



MINES & ASSOCIATES

*A National
Business Psychology Firm*

DIALING • FOR • DOCS

“Dialing for Docs” was our answer for frustrated clients calling MINES who were unsuccessful in finding a new psychiatric appointment (circa 1990). Large Managed Care outfits often advertise their comprehensive network while failing to keep their network up to date. Often their networks still include those providers who have retired, moved to a different address, or even those who are deceased. As a result clients needing an appointment can call 25 numbers and never be able to set up an appointment.

As a specialized psychology firm, MINES is able to “Dial for Docs” on behalf of the client. We keep a tight, up to date network that can accommodate most clients quickly. We are your mental health advocate.

ACCESS:

No wait lists.

PATIENT FOCUS:

MINES offers every client a selection of providers based on their clinical specialty or physical location. MINES clinical Case Managers are always available to educate patients about options in treatment, or to handle crisis situations. MINES offers a continuum of care: individual counseling, program referral, regular contact with staff during any hospitalization, and follow-up appointments to maintain success after treatment.

EXPERTISE:

All clinicians are licensed and experienced in their field. MINES clinical Case Managers follow some of the most refined protocols in the field.

CUSTOMER SERVICE:

Providers and patients can contact MINES directly to solve billing problems or procedural questions.